



Opsview Training Courses

Opsview® is the award winning open source application, network and infrastructure monitoring software from Opsera. It provides comprehensive system management capabilities used to monitor the health of today's most complex data centres. Opsera are developers of Opsview and provide a range of services including support and certified training courses.

Opsera's certified training programme allows you get the most out of your Opsview system. Courses are available for support technicians, system administrators and network managers.

Classroom Training

Classroom training is delivered at a location provided by Opsera or an official reseller. The courses are open to all students wishing to attend. Opsera also provide bespoke in-house training customised to suit your needs. A minimum number of students are required for in-house training; please contact us for more details.

The following classroom based training courses are available:

- OV101: Opsview System Operator Training
- OV102: Opsview System Administrator Training

Web Based Training

Instructor led, Web Based training is delivered online via a web conferencing service. The courses are open to all students wishing to attend.

The following web based training courses are available:

- OV201: An Introduction to Opsview System Monitoring
- OV202: Basic Opsview Configuration and Management
- OV203: Advanced Opsview Configuration and Management
- OV204: SNMP Monitoring with Opsview



Migrating from Nagios?

If you are migrating from Nagios then Opsera provide an alternate version our OV202 course for Nagios users. The code for this course is OV202n, details can be found on page 7.

Course Booking

For the latest information on our course schedule and to book online visit:

http://www.opsera.com/opsview_training.html

Contact Opsera

To speak with someone at Opsera

Tel (UK): +44 (0)845 057 7887 or Email: opsview@opsera.com



Course OV101

Opsview System Operator Training

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|---------------------------|---|
| Overview | Covers the fundamentals of using the existing Opsview system |
| Objectives | Provides technical support staff with the expertise they need for using an Opsview system. |
| Course Content | <ul style="list-style-type: none"> • Important Opsview monitoring concepts • An introduction to the monitoring user interface • Description of host and service monitoring options • Explanation of hierarchical hostgroups and viewport functionality • How to interpret monitoring on • Basic troubleshooting |
| Who should attend? | This course is aimed at first and second line support staff and would benefit anyone who will be receiving Opsview alerts and using the monitoring capabilities of the web user interface. |
| Prerequisites | This course is suitable for novices. |
| Delivery | Classroom |
| Duration | 4 hours |



Course OV102

Opsview System Administration

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|---------------------------|---|
| Overview | Covers Opsview installation, configuration and management |
| Objectives | Provides system administrators with the knowledge required for installing and managing Opsview systems |
| Course Content | <ul style="list-style-type: none"> • Important system monitoring concepts • Opsview system architecture • Using the monitoring user interface • Using the administration user interface <ul style="list-style-type: none"> - Host configuration - Service check configuration - Host templates - Contacts - Access control • Installing Opsview software • Monitoring Plugins and Agents • Managing the Opsview Data Warehouse • An introduction to the Opsview management API • SNMP configuration • Configuration and management of Opsview Slave servers • Backup and restore procedures • Troubleshooting |
| Who should attend? | This course is aimed at system administrators who will be responsible for managing and troubleshooting the Opsview system. |
| Prerequisites | Familiarity with Linux System Administration and management of TCP/IP networks would be beneficial. |
| Delivery | Classroom |
| Duration | 8 hours |
| Accreditation | This counts towards Opsview System Administrator certification |



Course OV201

An Introduction to Opsview System Monitoring

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| Overview | Covers the fundamentals of system monitoring with Opsview |
| Objectives | Provides new users with the knowledge required to start using Opsview software. Allows anyone considering Opsview for their organisation to get the most out of their evaluation. |
| Course Content | <ul style="list-style-type: none"> • Important Opsview monitoring concepts • An introduction to the monitoring user interface • Description of host and service monitoring options • Interpreting monitoring information • Basic host configuration • Using standard service checks and templates • Basic troubleshooting |
| Who should attend? | This course is aimed at first and second line support staff and would benefit anyone who will be receiving Opsview alerts and using the monitoring capabilities of the web user interface. |
| Prerequisites | This course is suitable for novices. |
| Delivery | Web |
| Duration | 2 hours |



Course OV202

Basic Opsview Configuration and Management

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|---------------------------|---|
| Overview | Covers how to setup your Opsview system and perform common configuration and management tasks. |
| Objectives | In combination with OV203 this course provides system administrators with the knowledge required for installing and managing Opsview systems. |
| Course Content | <ul style="list-style-type: none"> • Opsview monitoring concepts • System architecture • Access control • Configuration of hosts, services, templates and contacts. • Configuring monitoring plug-ins • Configuring Opsview agents • Opsview software installation |
| Who should attend? | This course is aimed at system administrators who will be responsible for managing and troubleshooting the Opsview system. |
| Prerequisites | Familiarity with Linux System Administration and management of TCP/IP networks would be beneficial. OV201 would be beneficial for novice users. |
| Delivery | Web |
| Duration | 2.5 hours |
| Accreditation | This course is one module of the Opsview System Administrator certification. You must also complete OV203 and OV204 to achieve certification. |



Course OV202n

Basic Opsview Configuration and Management for Nagios users

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| Overview | Covers how to setup your Opsview system, migrate your configuration from Nagios and perform common configuration tasks. |
| Objectives | In combination with OV203 this course provides system administrators with the knowledge required for installing and managing Opsview systems. |
| Course Content | <ul style="list-style-type: none"> • Opsview monitoring concepts for those familiar with Nagios • System architecture • Access control • Configuration of hosts, services, templates and contacts. • Opsview software installation • Planning your migration • Using Opsview's migration tools |
| Who should attend? | This course is aimed at system administrators who will be responsible for managing and troubleshooting the Opsview system. |
| Prerequisites | Familiarity with Linux System Administration and management of TCP/IP networks would be beneficial. OV201 would be beneficial for novice users. |
| Delivery | Web |
| Duration | 2.5 hours |
| Accreditation | This course is one module of the Opsview System Administrator certification. You must also complete OV203 and OV204 to achieve certification. |



Course OV203

Advanced Opsview Configuration and Management

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| Overview | Covers advanced configuration and management topics for system administrators who have attended OV202. Particularly relevant to large scale or distributed monitoring systems. |
| Objectives | Provides system administrators with the knowledge required for installing and managing Opsview systems. |
| Course Content | <ul style="list-style-type: none"> • Advanced Opsview configuration options • Opsview modules: Nagvis and NMIS • Managing the Opsview Data Warehouse • Using the Opsview management API • Opsview Distributed Monitoring architecture • Configuration and management of Opsview Slave servers • Troubleshooting Opsview Slave servers • Backup and restore procedures • Advanced troubleshooting |
| Who should attend? | This course is aimed at system administrators who will be responsible for managing and troubleshooting the Opsview system. |
| Prerequisites | OV202 training course. |
| Delivery | Web |
| Duration | 2.5 hours |
| Accreditation | This course is one module of the Opsview System Administrator certification. You must also complete OV202 and OV204 to achieve certification. |



Course OV204

SNMP Monitoring with Opsview

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| Overview | Covers SNMP monitoring functionality in Opsview. Relevant to network managers and Opsview system administrators. |
| Objectives | Provides system administrators and network managers with the knowledge required for configuring and managing SNMP monitoring. |
| Course Content | <ul style="list-style-type: none"> • Configuring SNMP interface polling • Configuring SNMP Polling type service checks • Configuring SNMP Trap processing • Configuring SNMP Trap type service checks • Managing and debugging SNMP Trap processing • Troubleshooting SNMP |
| Who should attend? | This course is aimed at system administrators who will be responsible for managing and troubleshooting the Opsview system. |
| Prerequisites | Course OV202. Familiarity of SNMP protocol and TCP/IP networks. |
| Delivery | Web |
| Duration | 2 hours |
| Accreditation | This course is one module of the Opsview System Administrator certification. You must also complete OV202 and OV203 to achieve certification. |